

CODE.

EPOS



CLOBBADM

DEVICE
MANAGER

A Quick Look

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What is it?

ClobbaDM is a single solution delivering inventory, call quality details and management for your EPOS and other audio devices. It can be used in conjunction with Clobba to link call details with your UC&C platform giving a unique 'end-to-end' representation of a call.

How can it help me?

ClobbaDM simplifies the management of EPOS audio devices delivering valuable insights into adoption and quality allowing trouble shooting of potential issues. It allows quick insights into your entire inventory of devices.



Monitor Call Quality



ClobbaDM links the headset and speakerphone call to the UC&C platform quality information giving an insight into the quality of service for the call.

Manage Resources



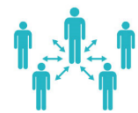
Use the bulk function of Clobba DM to speed up the tasks of updating device firmware increasing efficiencies whilst reducing the risk of human error.

Increase User Adoption



Ensuring the highest levels of call quality, visibility of None Approved Devices (NADs) and sight of when devices have been used will ensure that your UC&C strategies have been adopted.

Device Inventory



Quickly view the allocation of headsets across the organization including firmware versions associated with a user's device and when the device was last used.

NOTE: Features may vary depending on manufacturer and devices types.

What's under the covers?

A simple to use solution, ClobbaDM delivers daily visibility of headset use, call quality and firmware via configurable dashboards. Device inventory, firmware versions and updates, Wi-Fi and None Approved Device calls are accessed via separate pages.

Dashboards

The dashboards give a snapshot view on a user specified date. The number and types of monitors can be defined and filters can be applied on vendor and device type. There are four monitor types showing device types being used, current levels of firmware, call quality of headsets including the UC&C call quality stats and the low performing device types.



Devices

The devices tab gives details for each employee including device vendor, device model number and firmware version, device ID, username, and when the device was first and last seen which indicates if the device is in use by the employee.

Firmware

In the firmware tab it is possible to view for each device and the available firmware versions. You can add new firmware versions and assign firmware to devices either company wide, location or to specified devices.

Devices Overview

WiFi and None Approved Device usage volumes are displayed to ensure adoption and service levels.



Who we are

Formed in 2013, Code is a technology company delivering Unified Communications and Collaboration solutions including analytics, reporting, recording, billing, and general management. As a global company our goal is to assist companies in optimizing their investment in UC & C, we also strive with our network of partners to become a trusted and valued part of their eco-system. We have installations in 5 continents ranging from SME's to multi-national, global enterprises.



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EPOS

Our partner

EPOS delivers high-end audio and video solutions for business professionals and the gaming community. The establishment of EPOS follows the demerger of Sennheiser Communications the joint venture between Sennheiser Electronic GmbH & Co. KG and Demant A/S. Alongside the introduction of an own-branded portfolio, EPOS continues to sell the Sennheiser Communications portfolio co-branded as EPOS | SENNHEISER. Headquartered in Copenhagen, EPOS is part of Demant a world-leading audio and hearing technology group.

www.eposaudio.com