



## MEDIA ALERT

### EPOS expands its portfolio of UC headsets Certified for Microsoft Teams

The premium audio brand, EPOS – part of the Demant Group – today announces that its IMPACT MB Pro Series has been Certified for Microsoft Teams, thus offering professionals premium audio solutions to enhance their Teams experience.

**October 20, 2020:** EPOS today announces that it is expanding its range of UC headsets Certified for Microsoft Teams by including its IMPACT MB Pro Series. The series, which was previously certified for Skype for Business, now offers a firmware upgrade to be Certified for Microsoft Teams. EPOS' IMPACT Line is designed to ensure excellent customer experiences with a portfolio of high-end audio tools that ensure optimal comfort, easy call handling and rich, natural sound – all while reliable, intelligent technologies filter out unwanted noise, enhance audio and boost efficiency.

The certification update for Teams delivers all of the previous benefits of Skype for Business certification and adds enhanced functionality in Teams, allowing users to receive notifications and instantly jump to the notification in Teams. The existing green call activity LED light on the appertaining BT-D 800 USB Dongle now offers notifications for missed calls, voicemails, or meeting start. By pushing the call answer button, users will invoke the application, which brings them directly to the relevant notification: Missed calls, voice calls or meetings.

If users have previously purchased one of the IMPACT MB Pro headsets, they will simply have to do a firmware update via the client application, EPOS Connect, to upgrade their devices and get the full Teams functionality. Alternatively, with EPOS Manager – a free cloud-based IT Management tool – IT Managers can implement the firmware update across an entire organization's IMPACT headset users from a central position, thus keep them in complete control of the organization's audio devices.

#### IMPACT MB Pro Series

The IMPACT MB Pro Series is a range of premium Bluetooth® headsets specifically designed for quality contact center and office professionals requiring outstanding sound performance and audio solutions that complements their dynamic working style – in the office and on-the-go. The IMPACT MB Pro Series delivers natural audio experiences with EPOS Voice™ technology, and optimized speech with an ultra-noise-cancelling microphone. Additionally, EPOS Sound™ technology reduces listener fatigue and boosts user comfort. No matter where and when, users can take advantage of wireless freedom and talk time that lasts all day. Lastly, users can benefit from a comfortable fit that lasts all day with wearing comfort leatherette ear pads, as well as a stylish design crafted in reliable and long-lasting materials.

The new Certified for Microsoft Teams devices include:

- [IMPACT MB Pro 1 UC ML](#)
- [IMPACT MB Pro 2 UC ML](#)

Theis Moerk, Vice President of Product Management at EPOS comments: “The certification of the MB Pro series expands our portfolio of UC headsets Certified for Microsoft Teams, which is essential to ensure that our users have the tools they need to deliver excellent performance through a seamless collaboration and communication experience no matter the time zone and location.”

Albert Kooiman, Director of Microsoft Teams Devices Partner Engineering and Certification, continues: “Microsoft and EPOS work closely together to ensure that our joint customers have an excellent Microsoft Teams experience to work better together and collaborate and communicate more efficiently. Upgrading the MB Pro Series to the latest Certified for Microsoft Teams standard is part of making that happen, and brings users an even broader portfolio of audio devices delivering a consistent Teams user experience.”

Learn more about the IMPACT Line [here](#).

Learn more about EPOS and Microsoft Teams [here](#).

# EPOS

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### ABOUT EPOS

EPOS is an audio and video solution company developing and selling devices for business professionals and the gaming community. Based on leading and advanced technologies, the Danish founded company delivers high-end audio and video solutions with design, technology and performance as paramount parameters.

The establishment of EPOS is based on the decision to let the business segments of the joint venture – known as Sennheiser Communications – between Sennheiser Electronic GmbH & Co. KG and Demant A/S evolve in different set-ups. Alongside the introduction of a new own-branded portfolio, EPOS continues to sell the current Sennheiser Communications portfolio co-branded as EPOS | SENNHEISER.

EPOS is part of the Demant Group – a world-leading audio and hearing technology group. As such, it builds on more than 115 years of experience of working with innovation and sound. With headquarters in Copenhagen, Denmark, EPOS operates in a global market with offices and partners in more than 30 countries.

Find more information at [www.eposaudio.com](http://www.eposaudio.com)

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